CENTRAL LOCAL HEALTH INTEGRATION NETWORK BOARD OF DIRECTORS

June 24, 2014 1:00pm- 3:00pm Central LHIN, 60 Renfrew Dr. Markham, ON

MINUTES OF MEETING

Board Members Present:

Mr. Stephen Quinlan, Board Member (Acting Chair)

Mr. John Rogers, Board Member (T-CON)

Ms. Judy Cameron, Board Member

Dr. Uzo Anucha, Board Member

Ms. Brenda Urbanski, Board Member

Ms. Audrey Wubbenhorst, Board Member (T-CON)

Ms. Aldous (Sally) Young, Board Member

Absent:

Mr. Albert Liang, Vice-Chair

Staff Participants:

Ms. Kim Baker, Chief Executive Officer

Ms. Karin Dschankilic, Senior Director, Performance, Contracts and Allocations & Chief Financial Officer

Ms. Georgina Veldhorst, Senior Director, Planning, Integration & Community Engagement

Ms. Robin Gauzas, Executive Assistant, Recording Secretary

Guests:

Dr. Karima Velji, Central LHIN Patient Experience Consultant

1.0 MEETING CALLED TO ORDER

Pursuant to section 7 (9) of LHSIA and per By-Law #2, the Board has the power to designate a Chair in the absence of the Chair and Vice-Chair. The power to decide who will act as the Chair of the meeting lies with only the Board Members who attend the meeting

It was voted and approved by all attendees that Mr. Quinlan will Chair the June 24, 2014 Board meeting.

The meeting was called to order at 1:01 p.m.

2.0 NOTICE/RECOGNITION OF A QUORUM

This meeting was formally constituted with Board members receiving adequate notice in accordance with By-Law No. 2. The notice, agenda and materials were distributed to the Board and were posted on the Central LHIN website.

Quorum of a Board comprising eight members is 5 directors. A quorum was present-at the meeting.



In accordance with the By-law, participants and guest speakers were introduced. There are no provisions for deputations.

3.0 APPROVAL OF AGENDA

"ON MOTION made by Ms. Aldous Young and seconded by Ms. Judy Cameron, IT WAS RESOLVED THAT,"

"The Agenda be approved."

CARRIED June 24-14-059

4.0 DECLARATION OF CONFLICT OF INTEREST No conflicts were declared.

5.0 APPROVAL OF CONSENT AGENDA

"ON MOTION made by Ms. Judy Cameron and seconded by Mr. John Rogers, IT WAS RESOLVED THAT,"

"The Consent Agenda be approved as distributed and all resolutions contained therein be adopted as follows:

CARRIED June 24-14-060

APPROVAL OF MINUTES

"The minutes of May 27, 2014 be approved as circulated."

CARRIED June 24-14-061

6.0 CHAIRMAN'S REPORT

Mr. Quinlan provided a brief update on the upcoming dates for the swearing in ceremony of Cabinet and MPPs, throne speech and budget.

7.0 CEO REPORT - ITEMS FOR APPROVAL

7.1 2014/15 Hospital Service Accountability Amending Agreements

An overview of the 2014/15 Hospital Service Accountability Amending Agreements was provided by Ms. Baker.

"ON MOTION by Dr. Uzo Anucha and seconded by Ms. Aldous Young, IT WAS RESOLVED THAT,"

"The Central LHIN Board of Directors:

a) Approves as amended the proposed Hospital Service Accountability Amending Agreement template effective July 1, 2014, amending the 2008/14 Hospital Service Accountability Agreement by extending its term to March 31, 2015 and by replacing the 2013/14 Schedules with 2014/15 Schedules; and

- b) Approves as amended the proposed Private Hospital Service Accountability Amending Agreement template effective July 1, 2014, amending the 2008/14 Private Hospital Service Accountability Agreement by extending its term to March 31, 2015 and by replacing the 2013/14 Schedules with 2014/15 Schedules; and
- c) Approves an extension of the Hospital Service Accountability Agreement, effective April 1, 2014, for Markham Stouffville Hospital for a period of three months, to September 30, 2014; and
- d) Approves the proposed 2014/2015 funding, volume and performance targets for Mackenzie Health, as follows, to be included in the 2014/15 Hospital Service Accountability Amending Agreement:

| | Mackenzie Health |
|---|------------------|
| Health System Funding | \$180,965,500 |
| Total Acute Inpatient Weighted Cases | 21,020 |
| Day Surgery Weighted Cases | 2,882 |
| Complex Continuing Care Weighted Patient Days | 31,300 |
| Mental Health Weighted Patient Days | 9,467 |
| Inpatient Rehabilitation Weighted Cases | 376 |
| Emergency Visits Weighted Cases | 4,486 |
| Ambulatory Care Visits | 195,091 |
| Current Ratio | 0.8 |
| Year End Total Margin | 0% |

e) Approves the proposed 2014/2015 funding, volume and performance targets for West Park Healthcare Centre, as follows, to be included in the 2014/15 Hospital Service Accountability Amending Agreement:

| | West Park Healthcare Centre |
|--|--------------------------------|
| Health System Funding | \$1,150,000 |
| Complex Continuing Care Weighted Patient Days | 1,395 |
| Number of Admissions to the Transitional Home Ventilation Program | 8 |
| Number of discharges to an alternate setting other than acute care | 9 |
| Number of avoided Alternate Level of Care (ALC) Days | 3,285 |
| Number of patients with length of stay greater than 4 months | 5 |
| Number of patients with length of stay greater than 6 months | 1 |
| Number of consultations that led to avoided acute care admissions | 6 |

- f) Delegates authority to the Central LHIN Vice Chair and CEO to sign the three month extension for Markham Stouffville Hospital by June 30, 2014.
- g) Delegates authority to the Central LHIN Vice Chair and CEO to sign the fiscal 2014/15 Hospital Service Accountability Amending Agreements by June 30, 2014, for the following public hospitals:
 - Mackenzie Health
 - West Park Healthcare Centre. "

CARRIED June 24-14-062

7.2 Community Transportation Initiative

An overview of the Community Transportation Initiative was provided.

Ms. Dschankilic highlighted the recommendations of a new model for community transportation in Central LHIN which would result in 2 community sector lead agencies (North & South).

Ms. Dschankilic provided a summary of the process undertaken to identify the lead agencies who will be accountable for the development and implementation of the new model.

Discussion ensued around community engagement, the development of plans by lead agencies as well as understanding the role of volunteers. Staff will provide an update on the initiative in the fall once planning is complete and the phased in approval of the model has begun.

"ON MOTION by Ms. Brenda Urbanski and seconded by Ms. Aldous Young, IT WAS RESOLVED THAT,"

"The Central LHIN Board of Directors

a) Approves the following health service providers to be the transportation lead agencies for the Central LHIN:

| Health Service Provider | Geographic Area |
|--|-----------------|
| Community Home Assistance to Seniors (CHATS) | North |
| Circle of Home Care Services (Toronto) | South |

b) Approves the following base funding reallocations and performance target adjustments for transportation services, effective April 1, 2015, to enable the implementation of the new community transportation model:

| Health Service Provider | Original Budget (\$) | Funding/(Recovery) Upto (\$): | New Budget, Upto (\$): | Original # of Clients | Original # of Visits | New # of Clients | New # of Visits |
|---|-------------------------|----------------------------------|---------------------------|--------------------------|-------------------------|---------------------|--------------------|
| Better Living Health and Community Services | 392,103 | (392,103) | | 325 | 17,599 | | - |
| Central Community Care Access Centre (CCAC) | 500,000 | (500,000) | (*C | 249 | 33,334 | -1 | _ |
| March of Dimes Canada | 179,198 | (179,198) | | 5,750 | 11,500 | -1 | 12 |
| North York Seniors Centre | 255,000 | (255,000) | 2.0 | 300 | 12,000 | _ | |
| Lance Krasman Memorial Centre | 28,274 | (28,274) | | 40 | 220 | | _ |
| Etobicoke Services for Seniors | 137,000 | (137,000) | 127 | 450 | 8,543 | | |
| Downsview Service for Seniors | 403,849 | (403,849) | | 1,800 | 18,000 | 27 | |
| Circle of Home Care Services | 839,936 | 1,205,309 | 2,045,245 | 900 | 28,360 | minimum | minimum |
| Community and Home Assistance to Seniors | 1,063,852 | 921,779 | 1,985,631 | 3,200 | 62,000 | 13,117 | 207,201 |
| Villa Colombo Homes for the Aged | 230,970 | (230,970) | | 100 | 15,600 | | - |
| Stevenson Memorial Hospital | 694 | (694) | | 3 | 45 | - | |
| TOTAL | \$ 4,030,876 | | \$ 4,030,876 | 13,117 | 207,201 | min 13,117 | min 207,201 |

c) Delegates authority to the Central LHIN CEO to amend the Multi-Sector Service Accountability Agreements for funding and volume targets accordingly."

CARRIED June 24-14-063

8.0 CEO REPORT-ITEMS FOR INFORMATION

Ms. Baker provided an overview of the items listed below:

- Assisted Living Update
- 2013-14 eHealth Strategic Plan Year-End Update and Overview of 2014-15 Plan

9.0 OTHER BUSINESS

. . .

None at this time

10.0 FUTURE MEETINGS

Tuesday September 23rd or 30th, 2014 – 1:00pm – 3:00pm 60 Renfrew Drive, Markham ON

11.0 BOARD DEVELOPMENT AND EDUCATION

Mr. Quinlan introduced guest speaker Dr. Karima Velji, Patient Experience, Karima Velji & Associates, who has been working with the Central LHIN project team to develop the patient experience framework and survey tool.

Ms. Baker provided the Board with an overview on the Patient Experience and some of the key themes Central LHIN heard at the March 26, 2014 Annual Quality Symposium.

11.1 Topics covered in Dr. Velji presentation on Central LHIN Patient Experience Framework included:

- Definition
- From the eyes of the consumer
- Value proposition
- Eight dimensions of the patient experience
- > Developing a framework/proposed framework
- Criteria for selection
- Always events
- > Components of best practice scorecard

12.0 MOTION MOVING INTO A CLOSED SESSION

"ON MOTION by Ms. Aldous Young and seconded by Dr. Uzo Anucha, IT WAS RESOLVED THAT,"

"The members attending this meeting move into a Closed Session pursuant to the following exceptions of LHINS set out in s.9(5) of the Local Health Systems Integration Act, 2006:"

| \square | Personal or public interest |
|-----------|--|
| | Public security |
| | Security of the LHIN and its directors |
| | Personal health information |
| | Prejudice to legal proceedings |
| | Safety |
| \square | Personnel matters |

| Labour relation |
|-----------------|
|-----------------|

- ☐ Matters subject to solicitor client privilege
- ☐ Matters prescribed by regulation
- Deliberations on whether to move into a closed session

and further that the following persons be permitted to attend:

Ms. Kim Baker

Ms. Karin Dschankilic

Ms. Georgina Veldhorst

Ms. Robin Gauzas

Ms. Robyn Saccon

CARRIED June 24-14-064

13.0 RECESS/PUBLIC DIALOGUE

A recess was held from 2:24pm -2:42pm to provide the Board with an opportunity to dialogue with the public.

14.0 CLOSED SESSSION CALLED TO ORDER

The session was called to order at 2:42 pm.

15.0 APPROVAL OF AGENDA

"ON MOTION by Ms. Aldous Young and seconded by Ms. Judy Cameron, IT WAS RESOLVED THAT,"

"The Agenda of the Closed Session of June24, 2014 be approved."

CARRIED June 24-14-065

16.0 APPROVAL OF MINUTES

"ON MOTION by Mr. John Rogers and seconded by Ms. Brenda Urbanski, IT WAS RESOLVED THAT,"

"The minutes of the Closed Session of May 27, 2014 be approved as distributed."

CARRIED June 24-14-066

17.0 2013/14 Draft Annual Report

Resolution was approved.

CARRIED June 24-14-067

18.0 MOTION MOVING OUT OF CLOSED MEETING

"ON MOTION by Ms. Judy Cameron and seconded by Ms. Uzo Anucha, IT WAS RESOLVED THAT,"

"The Closed Session is terminated (3:20 p.m.) and that closed session minutes are permitted to be shared with all Board members and permitted attendees."

CARRIED June 24-14-068

19.0 MOTION TO TERMINATE SESSION

"ON MOTION by Ms. Judy Cameron and seconded by Dr. Uzo Anucha, IT WAS RESOLVED THAT,"

"The session be terminated (3:20 p.m.)."

CARRIED June 24-14-069

Stephen Quinlan, Acting Chair

Robin Gauzas, Recording Secretary