

**Minutes of the North Simcoe Muskoka Local Health Integration Network Board Meeting held on Monday, November 30, 2015, 1:00 p.m. – 4:00 p.m. at the NSM LHIN office in the Boardroom.**

**Present:**

Robert Morton, Chair  
Barbara Dickson  
Ellen Mary Mills (by teleconference)  
Peter Preager  
Marg Redmond (by teleconference)  
Ron Stevens  
Jill Tettmann, CEO  
Leanne Vincent, Recorder

**Regrets:**

**Staff:**

Neil Walker, Chief Operating Officer  
Jeff Kwan, Director, Financial Health & Accountability  
Susan French, Corporate Communications Lead  
Ligaya Byrch, Senior Manager, Planning, Integration, Evaluation and Community Engagement  
Neman Khokhar, Senior Manager, Financial Health and Accountability

Chris Brens, Advisor, PIECE, for Education Session  
Melissa Mei, Advisor, PIECE, for Education Session  
Shelley Cameron, Advisor, PIECE, for Education Session

**Guests:**

**1.0 Convening of the Meeting**

**1.1 Call to Order**

The Board meeting of November 30, 2015 was called to order at 12:00pm with the meeting being legally constituted, with Board members having received adequate notice in accordance with the guidelines, with adequate posting to the public of the meeting and with a quorum present.

**1.2 Approval of Agenda**

**Motion: P. Preager**

**Seconded: R. Stevens**

**That the agenda of the NSM LHIN Board Meeting of November 30, 2015, be approved.**

**... carried.**

**1.3 Declaration of Conflicts**

There were no declarations of conflict noted.

**1.4 Delegations to the Board**

There were no delegations to the Board for the meeting of November 30, 2015.

**2.0 Presentation/Board Education Session:**

**Health Links – Patient Stories and Review of Regional Governance Sessions**

R. Morton opened the education session by telling a patient story that has affected him recently.

L. Byrch introduced members of the PIECE team to present the education team – Chris, Brens, Melissa Mei, and Shelley Cameron.

An overview of the complexity of Health Links patients was provided.

A brief overview was provided on the 5 Health Links within North Simcoe Muskoka noting differences in approaches to care, target populations, lead organizations, and coordination models. An update on the number of coordinated care plans established by each Health Link was provided as at the end of the second quarter.

Patient Experience surveys were noted as being completed through Health Quality Ontario for Health Links patients.

It was noted that a regional scorecard is being developed in the Collingwood Health Link. This is a demonstration of how Health Links can fundamentally change how the health care system operates.

Maureen Wilkinson noted that we have three Health Links participating in the electronic care coordinated tools.

It was noted that a key topic of discussions at Regional Governance session was Health Links.

The NSM LHIN priority is to reduce ALC and focus on seniors, this has been communicated to Health Links. It was noted that the top 1-5% of health care users are not always ALC or Seniors. We do provide direction to Health Links that ALC is a major indicator.

M. Wilkinson provided an update on the results of the regional governance session survey.

### **3.0 By Consent**

The below items were included in the consent agenda of the NSM LHIN Board Meeting of October 26, 2015.

*Note: Italicized items were removed from the consent agenda for discussion.*

- 3.1 Approval of Minutes\*  
- October 26, 2015
- 3.2 Board Meeting Evaluation\*
- 3.3 CEO Monthly Report\*
- 3.4 LHIN Shared Services Office Second Quarter Report\*
- 3.5 Health System Improvement Committee Minutes (Draft) of November 9, 2015\*

Motion: E.M. Mills    Seconded: M. Redmond  
That the NSM LHIN Board of Directors approve the Consent Agenda of November 30, 2015

... carried.

### **4.0 Board Chair & CEO Report**

#### **4.1 Report of the Chair**

R. Morton reported involvement in the following meetings and engagements since the Board of Directors meeting on October 26, 2015:

- October 27 Rama First Nation site visit
- October 28 Long Term Care Summit
- October 29 Georgian Bay General Hospital Chair
- October 30 Media calls re MAHC  
Fairvern LTC re redevelopment
- November 2 Deputy Mayor Town of Kearney  
Don Mitchell
- November 3 Health Achieve
- November 4 Health Achieve
- November 5 LHIN Legal Committee t/c  
Waypoint Board meeting
- November 9 HSIC  
Mayor Gravenhurst  
Mayor Muskoka Lakes  
Orillia Regional Governance
- November 10 Reeve Township of Perry  
MAHC Task Force  
Muskoka Regional Governance
- November 11 Reeve Burke's Falls
- November 12 Collingwood Regional Governance
- November 13 Pan LHIN Communications t/c
- November 14 Community Support Services Summit
- November 16 MAHC Task Force  
Barrie Regional Governance
- November 17 Mayor Lake of Bays  
Reeves Ryerson and Armour Townships  
Governance Coordinating Council
- November 18 OAHNSS LTC Capacity Planning  
Whata First Nations site visit
- November 19 Chairs Dinner
- November 20 LHIN Board Chairs Strategic Session
- November 22 Children's Mental Health Ontario governance training  
OANHSS Governance and Leadership Workshop
- November 23 OANHSS Governance and Leadership Workshop
- November 27 Pan LHIN Communications t/c  
Chair CCAC
  
- December 10 Deputy Minister confirmed – J. Tettmann provided an update on the plans for the Deputy Minister visit. Will discuss during CEO report what the questions might be that we will have for the Deputy during this dinner. It was questioned if the Deputy would be willing to make some opening comments. Exact location of dinner to be provided to the Board.

## **4.2 Report of the Directors**

P. Preager attended CGMH Board meeting and that this provided a different perspective at to what HSPs look at when looking at financials. It was noted that CGMH is very involved in Capital planning process.

E.M. Mills reported attending Seniors and Governance session at Health Achieve as well as the Collingwood and Barrie Governance Session. E.M. Mills also attended the Acute Care Summit.

M. Redmond reported attending Health Achieve as well as the Midland / Penetang Governance Session and Governance Coordinating Council.

B. Dickson attended the Orillia Governance Session and the OSMH Board meeting where there was an education session on Shared Services and discussions about ALC.

R. Stevens reported attendance at Health Achieve.

## **4.3 Report of the CEO**

J. Tettmann provided clarification on the patient satisfaction data being collected for CCAC and that the CCAC does report patient satisfaction data.

It was noted that the NSM LHIN has been completing a great deal of work on Surge Planning, co leading with Public Health Unit and that we are currently mapping primary care provider availability over the holidays. Primary Care accountability was discussed as related to access during the holidays.

Syrian refugee crisis and resettlement process has been an area of focus, noting that Base Borden is a targeted site for interim lodging.

J. Tettmann reported on meeting with a group of Seniors in Gravenhurst to provide a LHIN overview. This group expressed concerns about MAHC Task Force representation and home care.

## **5.0 Business Arising**

### **5.1 Muskoka Algonquin Healthcare – Capital Planning Task Force**

R. Morton provided an update on the Task Force. First meeting was formative with discussions focused on membership, decision making, process. Second meeting was focused on health care and health care issues.

A communication strategy will be discussed at the next meeting as well as reviewing the municipal overview and data validation.

There has been media attention and we may see media at the meeting this Wednesday.

It was questioned if the committee that Huntsville established was included in this work. J. Tettmann confirmed that they are acting as a resource for the committee.

P. Preager commented that the communique distributed is very informative. R. Morton confirmed that the communique is meant to be broadly distributed.

## 6.0 Committee Reports

### Health System Improvement Committee

#### 6.1 2015/2016 Allocation Process and Priorities for Investment\*

R. Stevens noted attendance at a recent governance session on risk, compliance and reporting.

**Motion: R. Stevens                      Seconded: P. Preager**

**That the NSM LHIN Board of Directors:**

**1) *Approve the following funding allocations up to the amount of:***

- a. Helping Hands – Expansion of Transitional Bed Services (6 spots)
  - i. 2015/16 - \$81,548 Prorated Base + \$44,000 One Time

- ii. 2016/17 Onward - \$326,193 Annualized Base

- b. North Simcoe Muskoka Community Care Access Centre – In Home Nursing Visiting

- i. 2015/16 Onward - \$1,942,905 Annualized Base

**2) *Delegate authority to the LHIN CEO to approve performance indicator targets for the associated initiatives and funding identified above.***

.....carried

It was noted that the process was discussed at the committee meeting and the role of the Board is to assess the process and be comfortable with the process.

## 7.0 New Business

#### 7.1 2015-2018 Ministry LHIN Accountability Agreement\*

**Motion: E.M. Mills**

**Seconded: B. Dickson**

**‘That the NSM LHIN Board of Directors approve the 2015-18 Ministry-LHIN Accountability Agreement and authorize the Chair to sign the agreement on behalf of the Board.’**

....carried

Jeff Kwan provided an overview of the agreement being updated to reflect priorities of the Government. This was previously presented to the Board in June. All LHINs

will now have one provincial target for all indicators. Achieving targets is a risk for our LHIN.

## **7.2 2015/2016 Hospital Service Accountability Agreement Extensions\***

**Motion: R. Stevens**

**Seconded: P. Preager**

**'That the NSM LHIN Board of Directors:**

**1) Approve the extension of the Hospital Service Accountability Agreements to January 31, 2016 for the following hospitals:**

- Collingwood General and Marine Hospital
- Georgian Bay General Hospital
- Muskoka Algonquin Healthcare
- Waypoint Centre for Mental Health

**2) Delegate authority to the NSM LHIN Board Chair and CEO to sign the agreement extensions for the hospitals listed above.**

.....carried

Jeff Kwan provided an update on the reason for the extension noting that the hospitals are currently preparing Hospital Accountability Planning Submissions. It was noted that NSM LHIN is currently in discussions with the ministry regarding GBGH and Waypoint. It was commented that we have to know what we are ready to approve or consider.

It was commented that there are currently approximately 45 hospitals across the province experiencing significant pressures. We are not unique.

## **8.0 For Information**

### **8.1 Beechwood Private Hospital**

It was noted that the Board had asked for additional information on Beechwood. It was questioned how costs per patient compare to long term care or other facilities and how efficient private facilities are compared to public facilities. It was noted that funding has historically been provided through a global budget and that Beechwood is more comparable to a long term care facility than an acute care facility. Residents pay chronic care co payment which is the same as the long term care co payment. Beechwood is paid more per patient than a long term care home.

It was commented that as we talk about the need for palliative care, French language services, seniors, and surge planning we need to learn more about how this can fit into our system. It was questioned how we can further involve Beechwood in system planning.

## **9.0 Meeting Evaluation & Adjournment**

**9.1 Meeting Action Log/Wrap Up\***

. It was noted that the Board workplan is on track for the January Board of Directors meeting.

**9.2 Meeting Adjournment**

**Motion: P. Preager      Seconded: R. Stevens**

**That the NSM LHIN Board of Directors meeting, of November 30, 2015, be adjourned.**

**...carried.**

**NEXT MEETING: January 25, 2016 (1:00 p.m. – 4:00 p.m.)**

**Original signed by  
Robert Morton, Board Chair**

**Original signed by  
Jill Tettmann, Chief Executive Officer**