

BOARD MEETING HIGHLIGHTS

October 24, 2018

The following are highlights from the Open Board Meeting of the Erie St. Clair Local Health Integration Network (ESC LHIN):

Agenda Item	Highlights
Presentations	Dr. David Ng, ESC LHIN Emergency Department (ED) Lead; David Simpson, ESC LHIN Director of Home and Community Care

Dr. Ng spoke to the work done in facilitating improvement as silo breakers; working with hospitals, community, and EMS to make sure there is flow so that when patients need ED care it is available.

Ng also spoke of some of the challenges in the EDs: hallway medicine, complexity of patients, increased wait times, increased visits, ALC rates, ambulance offload delays, recruitment of physicians, retention of nurses, and staff burnout. The ED is a snapshot reflection on the overall state of the local health care system. While there is no single solution to the ED challenges, Ng spoke to the collaborative efforts underway to make improvements including: pay-for-results funding, new substance abuse algorithm, ED directors and chiefs forum, improved diabetic wound care, expanded hospital hours for home and community care staff, reducing ALC, and reducing mental health readmissions.

Simpson spoke of the efforts already underway to prepare for this year's seasonal and influenza surge, which typically affects hospitals most severely during December and January. This also includes ensuring increased capacity in the community through programs such as Intensive Hospital to Home, better coordination between hospitals and community care, utilization of surge beds, and better use of real-time data. Efforts will be focused again this year on providing online resources for the public where they find out about care that is available beyond just the ED.

Bluewater Health and Chatham-Kent Health Alliance have the shortest ED wait times in our region. One of the reasons for this is Windsor is more affected by the complexity and severity of illness of the patients they see in their ED.

Recommendations:

- Develop a mental health and addictions strategy to support patients in the community vs. returning to ED
- Review existing destination protocols to improve ED flow
- Develop a re-direct policy in consultation with EMS and hospitals
- Support the development of the EMS tracking board

- Develop and implement an ambulance offload policy
- Implement “Choosing Wisely” program in emergency departments to reduce unnecessary tests and procedures
- Consult with primary care and outpatient services to create a plan for increased primary care accessibility during the holidays

Integrated Health Service Plan (IHSP5)

An IHSP 5 overview was presented. This includes a new focus on the areas of:

- Experience of care: Patients and families receive care when and where it is needed
- Population health: Enable integrated care that supports healthy communities
- Value for money: Optimize the efficiency, effectiveness, and economy of care delivery on priority populations
- Provider experience: Support appropriate evidence- and team-based inter-professional care settings in our community

The IHSP will be submitted to the Ministry of Health and Long-Term Care for approval later this month.

Board Chair & CEO Report

Board Chair Report

ESC LHIN Board Chair Martin Girash highlighted the topic of “big bold ideas,” which if implemented correctly, can have a strong effect on improving health care resources including decreasing hallway medicine and increasing quality of care.

CEO Report

ESC LHIN CEO Ralph Ganter highlighted:

- Launching our new mission, vision, and values within our organization in November
- Implementation of a new live data tool for primary care (SHIP) that can help better identify and care for people with complex medical conditions
- Prioritized initiatives in digital health
- The hiring of Dr. Blake Pearson who is joining the LHIN as our new Addictions Physician Lead

For more information and to review the full Board Chair and CEO Reports, click the link below:

<http://eriestclairhin.on.ca/Board%20and%20Governance/Board%20Meetings.aspx>

Board Meeting Materials

For further details and to access all materials and presentations from the Oct 24, 2018 Open Board Meeting, click the link below:

<http://eriestclairhin.on.ca/Board%20and%20Governance/Board%20Meetings.aspx>

Next Meeting **November 28, 2018**
Open Board Meeting
Time TBD
ESC LHIN, 712 Richmond St., Chatham ON (North Star Room)

**For More
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